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Dermatology & Dermatologic Surgery

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Appointment /Cancellation /No Show Policy

Appointments

Office visits are by appointment only please call (352)341-3344. The front desk may ask about the reason for your visit. This helps us to schedule the doctors time more efficiently. If you would like to arrive 15 minutes prior to your appointment time you may do so. There are times when we may be ahead of schedule and we may be able to take you early but this *should not* be expected. Patients who are late for any appointment may be asked to reschedule at the front desk/physician's discretion. Please do not argue with our staff on this matter.

Cancellations

We would like to thank you for being a patient in our office. We value all of our patients and strive to provide the best possible care in a comfortable setting. Please understand that when we schedule your appointment, we are reserving time for your particular needs. We kindly ask that if you must cancel/change your appointment, please give us at least a 24 hour notice. This courtesy makes it possible to give your reserved time to another patient. When appointments are made, charts are pulled, records requested, a room is prepped and sometimes instruments prepared. Our time is as valuable as yours.

Missed Appointments (Non Cancelled)

We understand that occasional missed appointments can occur for a variety of reasons. When you miss an appointment without canceling, some one else who could have been seen in your place is delayed unnecessarily. We track missed(non cancelled) appointments. A "No Show/Day Of Appointment Cancellation" is defined as a missed appointment without a 24 hour notice. There will be a **\$25.00 charge** for a missed or non cancelled appointment. Repeat missed appointments may result in discharging you from the practice.

Payment

Should you incur this charge, your account will need to be current before any further appointments are scheduled. Payment is due in full at the time of service...no exceptions.